Device: Frequency Converter	Model: All 20xx series products including: 2015-xx, 2016-xx, 2017-xx, 2083-xx	Manufacturer: Cross Technologies Inc.		
		Street Address: 6170 Shiloh Rd.		
		City: Alpharetta	State: GA	Zip: 30076

PRELIMINARY QUESTIONS

Does the item contain a processor? ☒ **Yes** ☐ **No**	If the answer is yes, please provide the processor manufacturer. **Microchip**
Does the item contain any software/firmware? If the answer is yes, please provide the software/firmware manufacturer. ☒ **Yes** ☐ **No**	**Cross Technologies, Inc.**
Does the item contain an operating system? ☐ **Yes** ☒ **No**	If the answer is yes, please provide the operating system version.
Does the item contain any memory components? ☒ **Yes** ☐ **No**	

If the answer to this question is Yes, complete the remainder of this document.

VOLATILE MEMORY

Does the item contain **VOLATILE** memory (i.e., memory whose contents are **lost** when power is removed):
☒ **Yes** ☐ **No**

If the answer is **'Yes',** please provide the following information for each type (use additional sheets if required):

Note: For the **Modifiable:** block, select **Yes** if the volatile memory is modifiable by a user **or** by an external network connection.

Type (SRAM, DRAM, etc.):	Size:	Modifiable:	Function:	Process to Clear (if modifiable):
SRAM (PIC Microcontroller)	**4K**	☐ Yes ☒ No	**Data Memory**	N/A
		☐ Yes ☐ No		

NON-VOLATILE MEMORY

Does the item contain **NON-VOLATILE** memory (i.e., memory whose contents are **retained** when power is removed):
☒ **Yes** ☐ **No**

If the answer is **'Yes',** please provide the following information for each type (use additional sheets if required):

Note: For the **Modifiable:** block, select **Yes** if the non-volatile memory is modifiable by a user **or** by an external network connection.

Type:	Size:	Modifiable:	Function:	Process to Clear (if modifiable):
FLASH (PIC Microcontroller)	**48K**	☐ Yes ☒ No	**Program Memory**	N/A
EEPROM (PIC Microcontroller)	**1K**	☒ Yes ☐ No	**Setup Data**	**Click on Reset form to default values then click submit (on the product's setup webpage).**
EEPROM (Lantronix XPORT network server)	**120 bytes**	☒ Yes ☐ No	**Network settings, i.e., IP Address, etc.**	**Manually change IP address as described in the user manual.**

MEDIA

Does the item contain media storage capability (i.e., removable or non-removable disk drives, tape drives, memory cards, etc.): ☐ **Yes** ☒ **No**

If the answer is **'Yes',** please provide the following information for each type (use additional sheets if required):

Note: For the **Modifiable:** block, select **Yes** if the media is modifiable by a user **or** by an external network connection.

Type (Disk, Tape, etc) Removable: ☐ Yes ☐ No	Size:	Modifiable: ☐ Yes ☐ No	Function:	Process to Clear (if modifiable):
Type (Disk, Tape, etc) Removable: ☐ Yes ☐ No	Size:	Modifiable: ☐ Yes ☐ No	Function:	Process to Clear (if modifiable):

URL of Vendor documentation which addresses the items above (if any):

Additional Information:

VENDOR REPRESENTATIVE INFORMATION

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